



Society of Air Force Pharmacy

Mid-Year Conference

16 – 18 June 2025

**Hilton Norfolk The Main
Norfolk, VA**



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Ask DHA: Informatics Integration Branch (IIB) Panel

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Lt Col (S) Kate Murphy, USAF, BSC

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Disclosure



- Lt Col Julie Meek, Lt Col (S) Kate Murphy, Christian Pedrozo, and Angelica Klinski: “Declares no conflicts of interest, real or apparent, and no financial interests in any company, product, or service mentioned in this program, including grants, employment, gifts, stock holdings, and honoraria.”



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Learning Objectives



- Identify five (5) DHA centrally managed pharmacy technology programs.
- Describe at least 2 new initiatives that IIB will bring to MTF pharmacies within the next year.
- Explain the processes for requesting new equipment and technology in LogiCole.



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Self-Assessment Question #1



1. Which of the following is **not** a DHA centrally managed pharmacy technology programs?
 - A. ScriptPro
 - B. iA/Nexia
 - C. ScriptCenter
 - D. Q-Flow
 - E. BD Parata
 - F. BD Intellicab



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Self-Assessment Question #2



1. Which initiative is matched correctly to the IIB program developing it?
 - A. iA/Nexia; Remote Verification
 - B. ScriptCenter; patient pick-up reminders
 - C. iA/Nexia; Outpatient Pharmacy Billing
 - D. BD Intellicab; controlled substance management



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Self-Assessment Question #3



1. What step in LogiCole must be completed in order for DHHQ to act on your funding request?
 - A. Approved by MTF/CC
 - B. Facilities and IT concurrence
 - C. Package must be sent to DHA after approval
 - D. All of the above



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Navigating MTF Technology...



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Program POCs and Vendor Support

Program	Vendor	Vendor Customer Service	Support Team
PIAS-E	BD (Pyxis)	https://eim.CareFusion.com/bdtechsupport@bd.com 800-727-6102	Shaun Moffett, Project Manager, shaun.m.moffett.ctr@health.mil , (210) 630-9903 Aaron Ocampo, Project Manager, aaron.s.ocampo.ctr@health.mil , (619) 458-4401 LCDR Jeremy Griswold, COR, jeremy.g.griswold.mil@health.mil , (703) 681-2854
POAS-I	iA (Nexia)	https://intranet.innovat.com/customersupport@iarx.com 877-742-7627	Larry Blake, Support Analyst, lawrence.m.blake.ctr@health.mil , (321) 223-7893 Maj Kate Murphy, Govt Lead, katherine.m.murphy3.mil@health.mil , (703) 681-2893
POAS-P	Parata	https://parata.force.com/ParataCustomers/ 800-345-9876	Shaun Moffett, Project Manager, shaun.m.moffett.ctr@health.mil , (210) 630-9903 SFC Anthony Paige, COR, anthony.e.paige.mil@health.mil , (703) 681-2893
POAS-S	ScriptPro	https://online.scriptpro.com/ 800-851-2364	Colleen Domoracki, Project Manager, colleen.d.domoracki.ctr@health.mil , (330) 414-2693 LTC Kenesha Pace, COR, kenesha.d.pace.mil@health.mil , (703) 681-5255
PWCS-A	Asteres (ScriptCenter)	888-278-3737	Larry Blake, Support Analyst, lawrence.m.blake.ctr@health.mil , (321) 223-7893 Maj Kate Murphy, Govt Lead, katherine.m.murphy3.mil@health.mil , (703) 681-2895
PWCS-G	Parata-BD (Intellicab / GSL)	https://parata.force.com/ParataCustomers/ 866-477-2682	Shaun Moffett, Project Manager, shaun.m.moffett.ctr@health.mil , (210) 630-9903 SFC Anthony Paige, Govt Lead, anthony.e.paige.mil@health.mil , (703) 681-2893
PWCS-P	PickPoint	https://www.pickpoint.com/supportsupport@pickpoint.com 800-636-1288, Option 1	Andre Lockett, Support Analyst, andre.p.lockett.ctr@health.mil , (210) 510-1426 Hector Morales, Govt Lead, hector.morales8.civ@health.mil , (210) 536-6118
PQNS	Q-Flow / Q-Anywhere	828-398-0040 ext 1 **Not managed by POD**	PQNS PMOs: Monica Traylor, monica.e.traylor.civ@health.mil Brian Schafer, brian.r.schafer.civ@health.mil LCDR Maul, tanesia.k.maul.mil@health.mil
ECR	Lexicomp	866-397-3433, option 3	Managed by DHA Library
RxRefill	AudioCARE / Artera	800-606-8677, option 2 support@audiocare.com	New contract: DHMS Legacy contract: Julie Campbell, julie.a.campbell75.civ@health.mil , (703) 681-8762

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LogiCole Pearls



- Use the TechSIG Ordering Guides to build your package
 - Located on TechSIG sharepoint, under each type of equipment
- When naming the request, ensure you include the fiscal year requesting, system name (BD Parata, PickPoint, ScriptCenter, etc), and central request
- Be specific in the request – answer the 5 W's and HOW this system will improve your staff or patient experience
- Specify the location – especially at large/multi-pharmacy sites!
- Make sure your package leaves the MTF for DHA funding



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Technology Relocations



- Any movement of any centrally managed technology requires coordination with the POD IIB Program Office in advance
- Owned by POD, requires tracking of funding and contract requirements
- Utilize Program POCs (previous slide) to coordinate moves



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Questions – Ask Away!

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On the Horizon



- Artera Reminder Pick-Up Notifications
- Outpatient Pharmacy Prescription Billing (OPB or OPPB)
- IV Workflow Solution
- DHA Image computers with iA for all MTFs
- Remote Verification
- BD Parata ATP 2 Packager
- USP Competency and Training Package

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Self-Assessment Question #2



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Rules of Jeopardy!

To start the game, click on the **first Jeopardy! Slide** and start the presentation by clicking on the menu **Slide Show > From Current Slide**.

Now the intro with music starts playing and you only **must click one more time** to run the begin animation. When the second money board appears, the **first player can choose the category and money-** value by clicking on the field. (With the increasing amount of money, the difficulty of the questions also increases!)

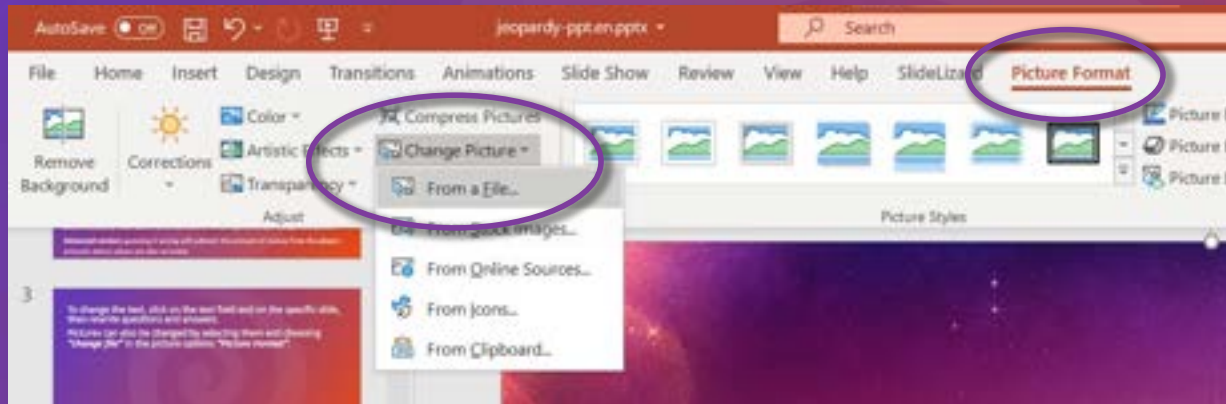
As soon the question appears, the players have **30 seconds** to think about it. (until music ends) When one person raises his arm (or shouts) he/ she can answer. Answers must be phrased as questions, unless it's said differently.

Right answer? Then the player gets the amount of money, the question is worth. Take a sheet and write down the value to the persons' name. If he guessed it **wrong**, the other players could try their luck. If time runs out, or no one got it, no one will get any points. The person with the highest amount of money, wins.

Advanced version: guessing it wrong will subtract the amount of money from the players account; negative values are also accurate.

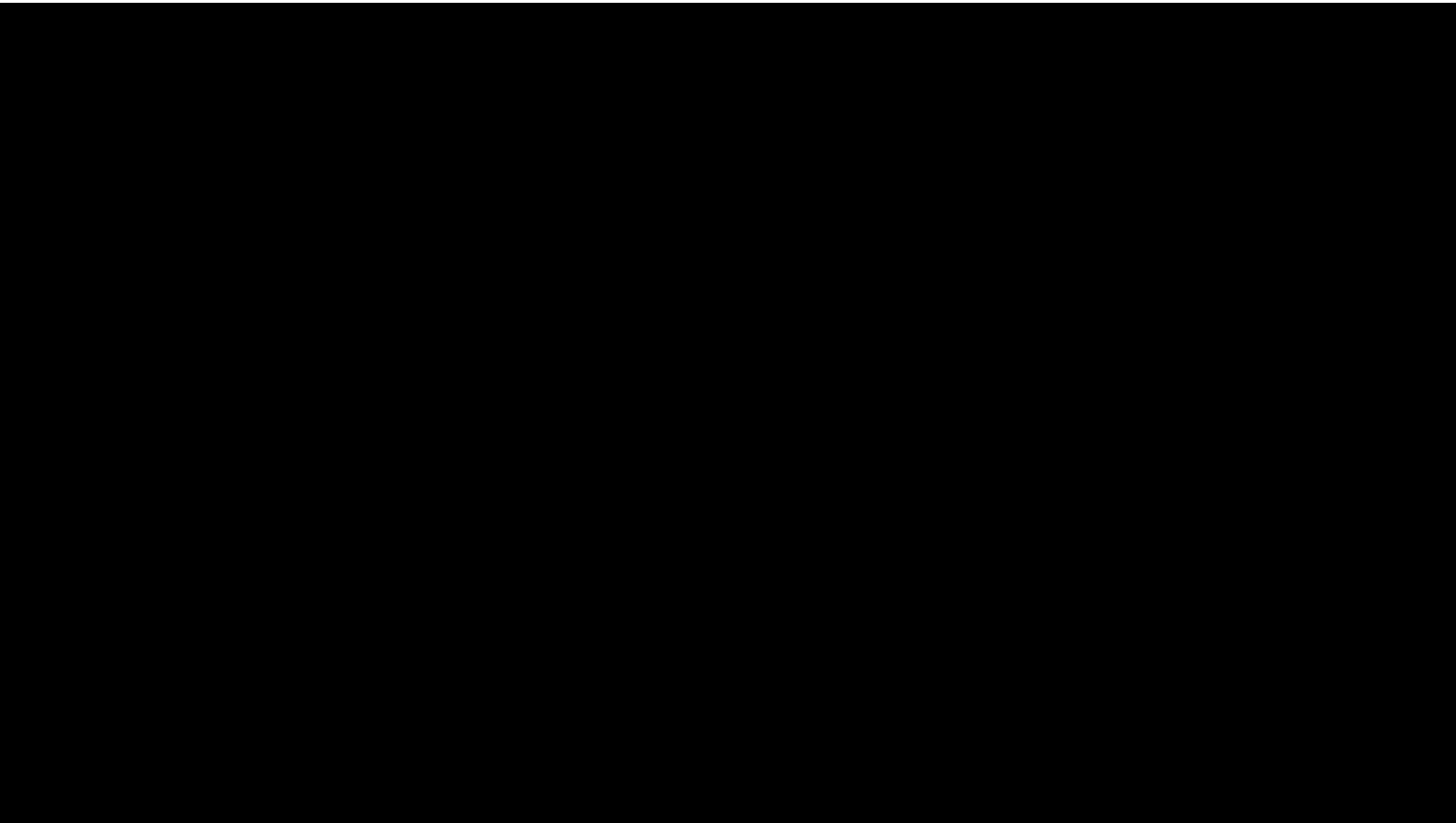
To change the text, click on the text field on the specific slide, then rewrite questions and answers.

Pictures can also be changed by selecting them and choosing ***“From a File”*** in the picture options ***“Picture Format”***.



Some pictures are hidden behind other elements. In order to change them, move objects around and bring them to the front or back by right-clicking them and choosing the option.

More information can be found on our
blog:
<https://slidelizard.com/blog/jeopardy-powerpoint-template>



INFORMATICS



PLEASE CLICK TO START THE GAME!

JEOPARDY!	JEOPARDY!	JEOPARDY!	JEOPARDY!	JEOPARDY!	JEOPARDY!
\$ 200	\$ 200	\$ 200	\$ 200	\$ 200	\$ 200
\$ 400	\$ 400	\$ 400	\$ 400	\$ 400	\$ 400
\$ 600	\$ 600	\$ 600	\$ 600	\$ 600	\$ 600
\$ 800	\$ 800	\$ 800	\$ 800	\$ 800	\$ 800
\$ 1000	\$ 1000	\$ 1000	\$ 1000	\$ 1000	\$ 1000



JEOPARDY!



BEST PRACTICES

JEOPARDY!



GENESIS MY NEMESIS

JEOPARDY!



RESOURCE HUNT

JEOPARDY!



ALL ABOUT THE \$\$

JEOPARDY!



**IT'S NEW TO
YOU**

JEOPARDY!



THE WILL- CALL ECOSYSTEM

BEST PRACTICES	GENESIS MY NEMESIS	RESOURCE HUNT	ALL ABOUT THE \$\$	IT'S NEW TO YOU	WILL-CALL ECOSYSTEM
\$ 200	\$ 200	\$ 200	\$ 200	\$ 200	\$ 200
\$ 400	\$ 400	\$ 400	\$ 400	\$ 400	\$ 400
\$ 600	\$ 600	\$ 600	\$ 600	\$ 600	\$ 600
\$ 800	\$ 800	\$ 800	\$ 800	\$ 800	\$ 800
\$ 1000	\$ 1000	\$ 1000	\$ 1000	\$ 1000	\$ 1000



THIS IS OUR STANDARDIZED WORKFLOW SYSTEM

[Click here for the answer](#)



Solution: WHAT IS NEXIA

\$ 200





YOU SHOULD NEVER
DO THIS TO
EQUIPMENT

[Click here for the answer](#)



Solution:
WHAT IS RELOCATE
(WITHOUT IIB
COORDINATION)

\$ 400





THE FIVE W'S FOR LOGICOLE REQUESTS

[Click here for the answer](#)



Solution:

WHO, WHAT, WHERE,
WHEN, WHY (AND HOW!)

\$ 600





THE BEST WAY TO MANAGE YOUR STOCK

[Click here for the answer](#)



 Solution:

WHAT IS PERPETUAL
INVENTORY?

\$ 800



THIS IS WHERE YOU GO
IF YOU AREN'T GETTING
THE HELP YOU NEED
FROM THE VENDOR

[Click here for the answer](#)



Solution:

WHO IS THE POD POC

\$ 1000



HOW TO ADD AN NDC TO MHSG DRUG FILE

[Click here for the answer](#)



Solution:

WHAT IS A GSC SERVICE
CATALOG REQUEST?



\$ 200





THIS STEP MUST BE
COMPLETED AFTER
ADDING A NEW NDC

[Click here for the answer](#)



Solution:

WHAT IS FLEX ON

\$ 400





THE TOOL OR
APPLICATION TO FLEX A
MEDICATION FOR IN-
CLINIC (C) LOCATIONS.

[Click here for the answer](#)



Solution:



WHAT IS THE INPATIENT
FORMULARY MAINTENANCE
UTILITY (OR INPATIENT
FLEXING TOOL)?

\$ 600





**A COLLECTION OF MEDICATION
ORDERS, LAB ORDERS,
COMMUNICATION NOTES USED BY
PRESCRIBERS AND CAN BE
FAVORITED**

[**Click here for the answer**](#)



Solution:
**WHAT IS A
POWERPLAN?**

\$ 800





WHEN ADDING A
SCRIPTCENTER, THIS NEEDS
TO CHANGE IN MHSG

[Click here for the answer](#)



 Solution:

WHAT IS A NEW APM DISPENSE
LOCATION (VIA GSC TICKET)?

\$ 1000



NAME A DHA CENTRALLY MANAGED PROGRAM

[Click here for the answer](#)



Solution:

ScriptPro
iA/Nexia
BD Parata

BD Intellicab
ScriptCenter
PickPoint



\$ 200





THIS IS THE BEST WAY TO BE
PART OF THE PROCESS

[Click here for the answer](#)



\$

\$

Solution:

WHAT IS AN EXPERT PANEL OR
SIG?

\$

\$ 400

\$



YOUR FIRST CALL FOR EQUIPMENT MALFUNCTIONING

[Click here for the answer](#)



Solution:

WHO IS THE VENDOR?

\$ 600





THE NEWEST MEMBER OF POD (AND YOUR AF CONSULTANT!)

[Click here for the answer](#)



\$

Solution:

\$

WHO IS COL SOHN

\$

\$ 800

\$



THIS IS WHERE YOU FIND TECHSIG TIP SHEETS

[Click here for the answer](#)



Solution:

WHAT IS THE (OLD) POD
SHAREPOINT SITE?

\$ 1000



OPPB STANDS FOR...

[Click here for the answer](#)



Solution:

WHAT IS OUTPATIENT
PHARMACY
PRESCRIPTION BILLING

\$ 200





TOPA DOES THIS FOR OPPB

[Click here for the answer](#)



Solution:

WHAT IS UPDATE
PATIENT BILLING
INFORMATION



\$ 400





THIS PROGRAM IS
WHERE YOU ROUTE
EQUIPMENT REQUESTS

[Click here for the answer](#)



Solution:

WHAT IS LOGICOLE

\$ 600





DEADLINE FOR LOGICOLE REQUESTS

[Click here for the answer](#)



Solution:

WHEN IS APRIL 15

\$ 800





LEAD TIME REQUIRED TO PAY FOR EQUIPMENT RELOCATIONS

[Click here for the answer](#)



Solution:

WHEN IS AS EARLY AS
POSSIBLE, BUT IDEALLY
APR 15 OF PRECEEDING FY?

\$ 1000



THIS SOLUTION WILL
ENABLE PICKUP REMINDERS

[Click here for the answer](#)



\$

Solution:

\$

WHAT IS ARTERA
(WITH MHSG & NEXIA)

\$

\$ 200

\$



THIS IS REQUIRED FOR
REMOTE VERIFICATION

[Click here for the answer](#)



Solution:

WHAT IS A 4K CAMERA,
NEXIA V12.37+



\$ 400





THE MOST REQUESTED SOLUTION FOR INPATIENT

[Click here for the answer](#)



Solution:
WHAT IS A USP
COMPLIANCE
SOLUTION?

\$ 600





NAME ONE PROJECT IN THE
POD PIPELINE

[Click here for the answer](#)



Solution:

IV WORKFLOW

IV PUMP STANDARDIZATION

RxMINDER

\$ 800



Our refrigerators are about to get an upgrade from this vendor

[Click here for the answer](#)





Solution:

What is BD Pyxis (Medstations)?

\$ 1000



THIS IS OUR ONLY CURRENTLY
APPROVED EXTERNAL WILL-
CALL

[Click here for the answer](#)



Solution:

WHAT IS SCRIPTCENTER?

\$ 200





THIS WILL-CALL SOLUTION IS
NOT OWNED BY POD

[Click here for the answer](#)



\$

\$

Solution:

WHAT IS Q-FLOW?

\$

\$ 400

\$



UTILIZATION 70⁰%

[Click here for the answer](#)



 Solution:

WHAT IS THE THRESHOLD FOR
ADDITIONAL SCRIPTCENTER
REQUESTS?

\$ 600



THESE ARE OUR THREE CONTRACTED INTERNAL WILL-CALL SOLUTIONS

[Click here for the answer](#)



Solution:

WHAT IS iA LIGHTWAY, BD
INTELLICAB, AND PICKPOINT

\$ 800





THIS WILL CALL
SOLUTION CAN BE USED
TO STORE CONTROLLED
SUBSTANCES

[Click here for the answer](#)



Solution:

ALL OF THEM!

\$ 1000



SlideLizard

Free Download:

<https://slidelizard.com>



Thank You!

Contact your IIB team: dha.ncr.Healthcare-Ops.mbx.rx-pod-iib-inbox@health.mil



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Continuing Education Credit



Deadline to obtain
CE **5 Aug 2025**

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Jeopardy! Tutorial

This template is ready to use but since Jeopardy! is a quiz show, you can **change the questions and answers** of the template, in order to adapt the game to your topics.

Please **do not delete whole slides**, otherwise we can not guarantee a smooth game experience and problems may occur.

However, you can change texts, the music and colours. In the next slides we will give you a detailed explanation to learn how to play the game and adapt it to your ideas.

Have a lot of fun with our JEOPARDY! game!